

WARRANTY POLICY

FOR PREMIUM COMMERCIAL RANGE

The Aqualuma Premium Highbay range of products is covered by the following warranty policy:

All Premium Highbay products have a commercial warranty covering the products for 10 years. (10 year warranty effective from 1st Sept 2018).

Term Of Warranty:

Aqualuma Premium Highbay warranty covers all premium products for 10 years to be free of defects in workmanship and materials at a duty cycle of 24 hour 7 day operation. This includes fittings and drivers.

Warranty does not cover:

Improper maintenance, misuse, neglect, improper installation or natural disasters such as flood, fire, lightning, power spikes, unauthorized repairs or modifications. Removal or replacement of the product.

Warranty covers:

Replacement or repair at Aqualuma's option, any product or part free of charge upon return of the defective item to Aqualuma for the term of the warranty.

Liability:

Aqualuma's liability in all claims and events is limited to and shall not exceed the purchase price of the Aqualuma product. No affirmation of fact or warranty expressed or implied other than that set out in the warranty statement above is made or authorized by Aqualuma. Aqualuma disclaims any liability claims that are due to misapplication, improper selection or misuse. Any liability for consequential or accidental damages or costs is expressly disclaimed.

In the unlikely event you have a problem with your Aqualuma product, please contact Aqualuma or your dealer for repair or replacement information.

Maintenance Schedule:

Aqualuma's Highbay range is designed to be virtually maintenance free. Depending on the environment it is recommended that the lens and housings be dusted off periodically to ensure continued photometric performance. In a very dirty dusty environment this may be required annually, in a warehouse type situation it is recommended that you do this every five years.